

Secretary's End of Year Report:

FY14



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FROM THE SECRETARY

We are proud to present our 2014 annual report, detailing the steps we are taking and the programs we have developed in order to ensure the Maryland Department of Public Safety and Correctional Services continues to keep safe our communities, employees and inmates and detainees for whom we are responsible.

The 2014 completion of the deconstruction of the notorious Maryland House of Correction is symbolic of the strides the department has made to quell violence in our system over the past seven years; we drove down serious assaults on staff by 90 percent and serious inmate on inmate assaults by 46 percent.

We continue our pledge to enhance our intelligence system, adding 35 positions to our Intelligence and Investigative Division to continue our war on the contraband that threatens to fuel violence in our institutions. The capture of cell phones has dropped 78 percent over two years, showing that our efforts have thwarted criminals' ability to bring phones into our institutions.

We have also enlisted technology as an ally in our fight. In 2014, the department spent \$3.9 million to install cell phone suppression technology at the Baltimore City Detention Center, making it just the second downtown facility with such a capability. In 2015, the department will move to bring the technology to two more downtown sites.

The use of telemedicine – which allows doctors to remotely conduct routine check-ups as well as some more sophisticated tests – saves taxpayer money through reduced security and hospital transportation costs without compromising health care.

The addition of seven K-9 officer positions and six dogs will help us continue to sniff out cell phones and contraband, including drugs. The addition of 100 correctional officers will add necessary staffing to make our institutions safer

The department remains a national leader in employing animals

to teach inmates compassion for another creature and responsibility before their re-entry into society. We run successful dog training programs in eight of our institutions while our Thoroughbred retirement horse farm is one of just nine in the country.

Our Warrant Apprehension Unit continues to make the streets safer by expanding to handle extraditions and escape retake warrants once handled by the State Police. By quickly moving, the unit has cleared thousands of warrants resulting in hundreds of arrests of parole and probation violators. And the unit continues to put emphasis on the state's Violence Prevention Initiative targeting hundreds of former offenders most likely to commit violent crimes once released from custody.

Cross-border information-sharing with surrounding states continues to provide success for the department, resulting in 1,752 arrests last year bringing the total to close to 15,000 since its inception, criminals who agents would not have known about prior to the program's start in 2007.

Fewer assaults and better staff training has allowed us to cut trauma-related emergency room visits by 52 percent since 2008 and 1,800 offenders completed a drug treatment course in FY14.

We continue to teach inmates new skills in conjunction with Maryland Correctional Enterprises, the department's industries arm. We have found employment for more than 2,000 inmates - has reached a seven-year high. In all, they have brought in nearly \$52 million in yearly revenue in FY14.

The department is intent on building on these successes as we head forward to make our system safer, healthier and more responsive to the needs of our staff and population thanks to the strong commitment and dedication of our more than 11,000 employees.



An FY14 milestone: The completion of the deconstruction of the former Maryland House of Correction

Keeping Communities Safe

Day in and day out, the more than 11,000 employees of the Department of Public Safety and Correctional Services work to keep our institutions safe. Over the past seven years, we have driven down the number serious assaults on staff, as well as those between inmates.

These numbers reflect the department's renewed commitment to robust investigations; its ability to work with other law enforcement agencies when necessary; its willingness to embrace technology – all while expanding the scope of the traditional correctional officer and K-9 units.

Institutional Security

By implementing state-of-the-art cell phone interdiction technology at the Baltimore City Detention Center and the Metropolitan Transition Center, we have made it more difficult for contraband cell phones to find their way into facilities, illustrated by the drop in the number of cell phones found.

Department-wide, fewer contraband phones are making it into any of our facilities, thanks to other efforts.

Contraband phones allow for more widespread criminal activity; successfully removing them makes it harder for criminal activity to spread – especially gang activity which is closely monitored with the help of other law enforcement agencies.

Less criminal activity equals safer institutions; safer for DPSCS employees, offenders and, ultimately for the communities to which many of our offenders will return.



Contraband

- Cell phone numbers are dropping due to interdiction efforts and new cell phone suppression technology.
- In FY 14, 281 cell phones were found in all facilities; a reduction of 78 percent from a high of 1,303 in FY12.
- Cell phone suppression systems have been installed in the Baltimore City Detention Center and Metropolitan Transition Center with proposals for two more facilities slated for FY15. The move has thwarted cell phone use at the institutions; in the year since the technology was introduced, cell phone finds are down 76 percent in those two facilities. (StateStat Facilities Specific template, 16 Dec 2014)

Gangs

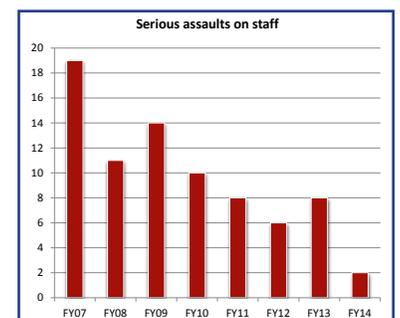
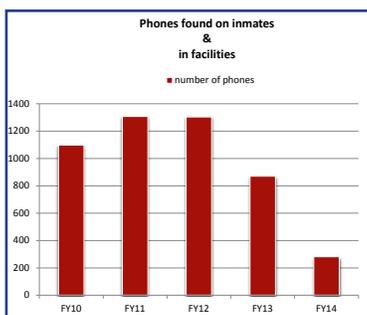
- Identified 651 gang members in FY14
- Since FY07, the department has identified 8,777 incarcerated offenders who are gang members (Source: Intelligence and Investigative Division)

Safer Institutions

- We have driven down serious assaults against staff (defined as incidents requiring more than basic first aid) 90 percent since FY07.
- We have also lowered the number of inmate assaults against other inmates by 46 percent over the same time period. (Source: State-Stat Department facility specific template 10 Dec 2014)

Additional Staffing

- In FY14, the governor requested and the legislature approved an additional 100 correctional officers, seven K-9 positions, and six additional canines. The additional resources will better secure correctional facilities and further blunt contraband use.



K-9 Unit



- For the past six years, the K-9 Unit has averaged 93,000 searches annually, with 49 dogs detecting cell phones, tobacco, drugs, and other contraband.
- Over the past two fiscal years, the dogs have sniffed out 1,300 pieces of contraband – that’s an average of more than one item per day.

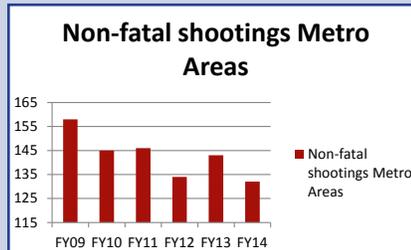
Intelligence & Investigative Division (IID)

- DPSCS significantly expanded its newly named IID (formerly the Internal Investigative Unit) through reorganization, adding 35 positions, including 19 investigative positions and 13 intelligence slots. The division will also have intelligence authority across the entire department.
- IID gained authority to institute the first ever polygraph unit to better screen correctional officer candidates as a condition of employment
- The department now has the ability to suspend officers without pay if they are found to have delivered telecommunication devices, drugs, or alcohol into a facility.
- We increased the penalties for delivering or attempting to deliver a cell phone or related equipment from three years in prison and \$1,000 to \$3,000 and five years in prison.
- We expanded the 90-day deadline to bring charges against an officer for alleged criminal activity. The deadline now begins once a criminal investigation is completed.
- IID added two positions to the central hiring unit to help speed up and improve background investigations in a timely manner for screening the 3,200 correctional officer applicants processed each year.
- The division successfully mitigated the ability of inmates to conduct criminal activity and combat threats to other inmates, staff and the public by utilizing proactive intelligence measures, such as retrieving information from confiscated cell phones.

Parole & Probation

The Division of Parole and Probation (formerly Community Supervision) continues to target the state's most violent offenders as part of the Violence Prevention Initiative, while another specially trained team keeps tabs on those convicted of sexual offenses in Maryland, as well as residents who have committed such crimes in other states.

Working with local law enforcement and other criminal justice partners, agents issue revocation warrants for non-compliant offenders. Agents are embedded in four police departments across the state: Baltimore City, Baltimore County, Prince George's County, and Salisbury.



Thanks to an innovative supervision structure, FY14 saw a record low number of metro area supervisees as victims of non-fatal shootings over the past six years.

Violence Prevention Initiative (VPI)

- Of the warrants issued in FY14, 872 were VPI warrants targeting former offenders most likely to commit violent crimes once released from custody.
- In all, the Warrant Unit cleared 991 warrants (including those issued prior to FY14), resulting in 448 VPI arrests. (State Stat DPP template, DPP Warrants, 16 Dec 2014)
- Since 2007, the unit received 6,002 VPI warrants clearing 5,937 for a rate of 99 percent.
- Agents have made 2,665 arrests since FY2007. (Source: Warrant Apprehension Unit)

Sexual Offender Supervision

DPSCS is at the forefront of management and treatment of sexual offenders through the Collaborative Offender Management Enforced Treatment (COMET) team. The specially trained agents with reduced caseloads provide enhanced supervision of sexual offenders, who are subject to polygraph exams, computer monitoring and electronic tracking. The judicial, law enforcement, treatment, and victim advocacy groups serve as stakeholders in the program.

- Of those convicted sex offenders under watch by Parole and Probation, 0.12 percent were arrested for a new sexual offense in FY14.
- Effective supervision is responsible for a 15 percent decrease since 2009 in arrests for subsequent sexual offenses (Source: DPP StateStat Content Model Arrests/DPP Caseloads templates)

Fewer Offender Victims - metro areas

The strategic use of Parole and Probation resources – along with reentry programming at our facilities – helps to keep former offenders away from a life of crime once they reenter Maryland communities.

- As a result of agents' focus on offenders with a higher violent crime risk, fewer people under supervision were victims of crime in Baltimore City, County and Prince George's County.
- That includes 11 percent fewer homicide victims and 16.5 percent fewer shooting victims under parole or probation in those metro areas since FY09.

(Source: StateStat DPP Intelligence master template 10 Dec 2014)

Warrant Unit

DPSCS has assumed the role of handling extraditions and escape retake warrants from the Maryland State Police. This has allowed the unit to focus on institutional escape warrants. The unit now handles the majority of the State's extraditions and uses state-of-the-art kiosk technology, allowing supervisees to check-in electronically.

- The Warrant Apprehension Unit received 2,495 warrants in FY14.
- Including warrants issued from other jurisdictions, 2,606 were cleared resulting in 1,121 arrests.
- The unit received 26 escape warrants that resulted in 16 arrests. (Source: DPP master StateStat template, DPP warrants 10 Dec 2014)

Technology

DPSCS uses 21st century technology in everything from thwarting cell phone use in correctional facilities to providing 100 databases to law enforcement to better track suspects. Through Cross-Border Information Sharing thousands of suspects who would be walking the streets have been apprehended.

Offender Case Management System (OCMS)

OCMS keeps track of offenders from entry to exit in a single file which records everything from program accomplishments and work history to gang affiliation and infraction history.

This information is categorized into four major areas: arrest and booking; pre-trial; corrections; and parole and probation. Having a single, integrated and comprehensive system that can be used by all agencies with offender management responsibilities means that critical information is always accessible and available in a comprehensive context.

- The department made great strides in FY14 preparing the \$15 million web-based system that brings together demographic, security, and ongoing programming information for the July FY15 system-wide launch.
- Divisions already on the system included the Department of Parole and Probation and the Parole Commission.

Dashboard

- The DPSCS Information, Technology and Communications Division assists Maryland law enforcement agencies through its award-winning Criminal Justice Dashboard that brings together more than 100 databases from multiple agencies to track suspects. More than 24 agencies are now part of the web-based clearinghouse.
- Currently, there is an average of 692,776 queries per month.
(Source: StateStat Maryland Arrested master templates)

Cross-Border Information Sharing

- DPSCS shares information about offenders on parole or probation with Virginia, the District of Columbia, New York, Pennsylvania, West Virginia, and Delaware. The teamwork allows for faster apprehension of offenders.
- In FY14, the cooperation led to 1,752 arrests.
- A total of 14,841 arrests have occurred that agents wouldn't have known about prior to the program inception in FY07.
(Source: StateStat Maryland Arrested master templates Dec. 10 2014)

Law Enforcement Training

Special Operations Group International Training

DPSCS is a leader in law enforcement training, working with local and international agencies who seek the expertise of the department's Special Operations Group (SOG). In FY14, we conducted training programs for the following agencies:

- Jamaica prisons in emergency response team tactics in Kingston, Jamaica
- Haiti prison transport in Sykesville
- Haiti emergency response team tactics in Sykesville

Community Outreach

The Maryland Community Crime Prevention Institute (MCCPI) is a unit within the Police and Correctional Training Commissions which offers crime prevention programs and materials to the community.

- Reached 5,307 attendees and students by hosting sessions in 127 programs on 30 topics ranging from auto theft to workplace violence. MCCPI taught 1,096 police officers and 98 correctional officers.
- The Drug Awareness Resistance Education (DARE) academy graduated 32 new instructors and provided in-service training for 99 additional officers.



Haitian and Bahamian intelligence training group



Surinamese management training group



- The correctional academy trained 440 DPSCS staff and 80 local officers.
- MCCPI held day-long drunk driving awareness sessions for area high school students who are addressed by victims and participate in driving sessions with goggles that simulate drunk driving.

Believing in Human Capital

Telemedicine

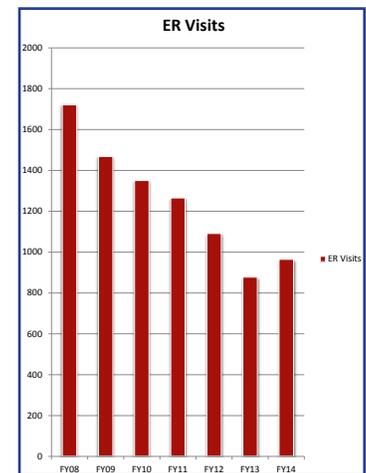
DPSCS invested in 18 state-of-the-art telemedicine units which allow many routine and some specialty exams to be performed remotely from correctional institutions with our partner Bon Secours Hospital. High definition cameras, EKs, stethoscopes, audioscopes, and other specialty equipment help to drastically cut the security risks and costs associated with transporting offenders while continuing to provide the same level of excellent care they would receive at the hospital.

- In FY14, 906 telemedicine consultations took place, bringing the use to close to 1,200 since the program started in FY13.
- The department saved \$430,000 in FY14 because of its use of telemedicine consultations.
(Source: StateStat Medical Utilization, Medicaid, Telemedicine master template)

Reduced ER Visits

- DPSCS reduced emergency room visits by 44 percent since FY07.
- Reduced assaults and better staff training performing sutures and X-rays have reduced trauma related emergency room visits by 52 percent since FY08.

(Source: StateStat facilities template, Medical Utilization, Medicaid, Telemedicine 10 Dec 2014)



Public Health

- By focusing on education and outreach by both staff and offenders, DPSCS was able to raise voluntary HIV testing by 167 percent since FY08 to 13,777 in FY14.
- Indicative of successful treatment through anti-viral medications, 86 percent of incarcerated offenders being treated for HIV are currently at undetectable virus levels as defined by the Centers for Disease Control (viral loads less than 75 percent).

(Source: 2014-8-10 facilities StatStat master template, Contracts Administration Quarterly Report)

Correctional Education

With our partner agency – the Department of Labor, Licensing and Regulation – DPSCS continues to provide educational opportunities for inmates ranging from attaining high school diplomas to earning college credits through an innovative collaboration with Goucher College. During FY14:

- Total enrollment in academic classes in FY14 equaled 5,818.
- Total enrollment in occupational skills classes rose from 1,568 in FY13 to 1,960 in FY14, an increase of 25 percent.
- Vocational class completions went up from 875 in FY13 to 990 in FY14, a jump of 13.1 percent.
- Nearly three out of every four offenders who took the GED test passed, meaning that 482 earned their high school equivalency degrees in FY14.
- Seventy offenders with a high school diploma or GED earned credits with Goucher College and the average monthly enrollment for college level classes was 49.
- Nearly 1,000 offenders completed an Occupational Skills training course while another 3,945 finished a Transitional Services class for reentry into society.

(Source: Department of Labor, Licensing and Regulation)

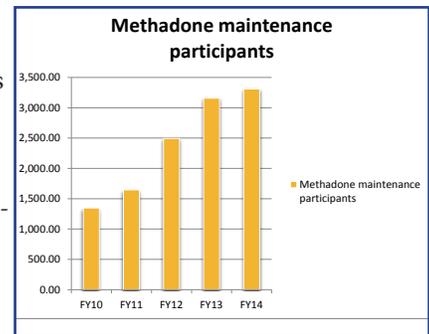


Drug Treatment

DPSCS continues to make inmate drug treatment a priority, increasing available slots so that more offenders can get treatment.

- Thanks to our efforts, DPSCS saw a 21.2 percent increase in available drug treatment slots since FY08.
- Nearly 1,800 offenders completed a drug treatment course in FY14.
- The first-ever Methadone Maintenance Program in a correctional setting was started by Detention in Baltimore City in 2008. In FY14, 3,309 inmates participated in the program - a 20 percent increase over four years.

(Source: StateStat facilities template, Substance Abuse Treatment 16 Dec 2014)



Vital Records

From getting a job to opening a bank account, possessing identification (state IDs, birth certificates, social security cards) is critical to successful reentry into society. DPSCS has developed partnerships with the Maryland Motor Vehicle Administration and Social Security Administration to equip offenders with necessary documents.

- We were able to provide inmates with 13,304 pieces of identification in FY14.
- Since start of program in FY09, we have provided nearly 60,000 inmates with ID documents.

(Source: StateStat facilities specific template, ID Documents)

Workforce Development

Maryland Correctional Enterprises (MCE), the industry arm of DPSCS, continued to increase its offering of jobs training skills opportunities to a record number of offenders.

- MCE's monthly employment workforce averages 2,018 offenders, a 60 percent increase over FY07.
- The operation resulted in nearly three million (2,971,558) hours of employment training, a 66 percent increase over FY07.
- MCE operations brought in \$51.8 million in revenues in 31 business units.
- (Source: StateStat MCE Summary master template 10 Dec 2014)
- The operation ranked among the top ten in the United States, placing 9th in revenues and 6th in the number of inmates employed.
- (Source: National Corrections Industry Association Annual Report)



Confined space training in preparation for the deconstruction of the former Maryland House of Correction

Maryland House of Correction Deconstruction

In the state's largest-ever inmate labor and training program in the country, more than 120 inmates were trained in hazardous materials abatement and other skills, as they helped to deconstruct the Maryland House of Correction, which opened its doors in 1879 and closed after a spate of fatal violence in 2007.

More than 90 percent of materials from the project were reused or recycled, not only making this an impressive feat of environmental sustainability, but saving taxpayers an estimated \$5 million over traditional demolition.

CAM Construction led the project, agreeing to use inmate labor and provide real-world, marketable, on-the-job training, a great benefit to offenders going through the program and soon to be released.

Berg Group was subcontracted for some services and DPSCS's Division of Capital Construction oversaw the deconstruction from beginning to end.



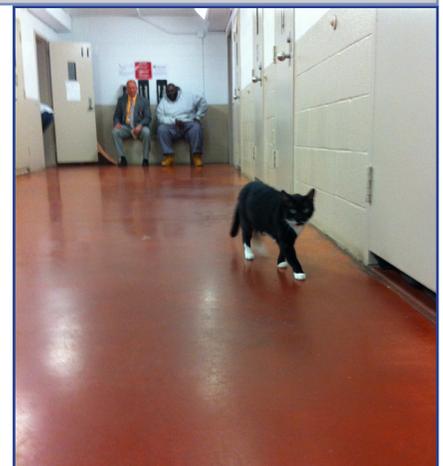
Fostering Animals

DPSCS has learned that cultivating compassion for another creature and taking on responsibility for its care can have a profound impact on the rehabilitation of inmates, as well as having a calming effect on the prison atmosphere. DPSCS animal partnerships include training dogs behind prison walls and caring for horses.

- The department's Thoroughbred Retirement Farm, Second Chances, continues to allow inmates to care for retired horses at its Sykesville location teaching them compassion and responsibility. In FY14, 19 inmates participated in caring for the six horses on the farm. A total of 52 inmates have participated since its start in FY09. Second Chances is one of just such nine restorative horse farms in the country.



- Over the past 10 years, 225 inmates have participated in training 200 dogs to be adoptable pets or service animals.
- The department has dog programs at eight facilities, including the Canine Partners for Life program in which inmates train service dogs for the disabled. Inmates working with Hounds of Prison Education (HOPE) teach dogs to become adoptable pets. Through our partnership with America's VetDogs, inmates – many of them veterans – train dogs to aid disabled veterans.
- Seven cats at MCTC help the VetDogs get comfortable around other animals. The shelter cats are now a part of life at the institution, helping set a calming atmosphere and teaching inmates to take responsibility for the life of another.



Public Safety Works

Skills for Reentry

Public Safety Works is a DPSCS restorative justice program that provides employment skills to inmates while at the same time affording them to give back to the communities they harmed. It is one of our most powerful rehabilitation tools.

Government agencies, community groups and non-profits can benefit from work on jobs that might not otherwise get done because of limited resources and funding in projects that range from community revitalization to improving the Maryland's natural resources.

The program serves as a bridge to help offenders develop the basic skills needed to be effective employees when released; skills such as teamwork and respect for supervisors. Citizens, elected officials, partner agencies, and offenders themselves praise the program as a positive step for society.

- Each week in FY14, an average of 344 pre-release and minimum offenders worked outside of the prison fences in local communities.
- Inmates provided a total of 685,000 community service hours.

Community Revitalization

- Nine inmates built 200 curbs and sidewalks in Westminster to comply with the American Disabilities Act. The effort brought together state agencies, local government, and private companies in a public-private partnership.
- Inmates fought hunger in partnership with the Maryland Food Bank and other food banks helping farmers plant and harvest crops to help feed the state's hungriest families. In FY14, inmate crews grew or picked more than one million pounds of food.
- Inmates from the Eastern Correctional Institution Annex played a key role in preserving a piece of Eastern Shore history by restoring a historic skipjack. Pre-release inmates rebuilt the 1901 vessel, Kathryn, learning from experts careful woodwork craftsmanship skills.



Sustainability



Inmates work with community stakeholders to help repopulate a local oyster population on the Eastern Shore.

- Offenders from the Metropolitan Transition Center transformed vacant Baltimore lots into flowering meadows to in an effort to test grasses and wildflowers for suitability to urban soil. The project was a partnership with the University of Maryland Baltimore County whose aim was to test vegetation that would grow in urban soil.
- Inmates completed the deconstruction of the House of Correction in FY14, recycling about 90 percent of the captured materials. In all, 120 inmates participated in the project, learning asbestos and lead paint abatement, earning construction certifications and gaining hands-on experience in an in-demand field. Inmates salvaged 100,000 bricks to be used for community revitalization projects.
- In partnership with Marylanders Grow Oysters, inmates collected 11,000 oysters from community growers and planted them in a sanctuary. Offenders at the Maryland Correctional Institution-Hagerstown built 2,000 cages for community members to grow the oysters.

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